

London & Capital take the issue of privacy very seriously. London & Capital would like to assure visitors to our Londonandcapital.com website of the security, privacy and confidentiality that they would expect from a leading financial services institution. By registering to use the services and by using this site you agree to the use of the information as set out in this statement. We may change our policy from time to time so please check this page regularly. Your continued access to or use of this site indicates your agreement to the changes.

1. General

We do not collect any personal information from anyone who is merely visiting or browsing our Website. However, personal information may be requested from visitors who choose to respond to online surveys, to send London & Capital an email message or to apply for certain products and services online.

2. Email and product enquiry

Through use of a "Contact Us" feedback form, visitors to our Website are invited to send email messages to us in order that we may respond to enquiries regarding London & Capital products or services.

3. Use of cookies

A cookie is a small piece of information about an Internet session that may be created when a visitor accesses a Website. Presently, our Website uses cookies to facilitate easier navigation within the site and provide a higher level of convenience for the visitor. Your internet browser is likely to accept cookies by default, however you can set your browser to reject cookies and delete them from your system anytime. The cookies used by London & Capital do not retrieve any information from the visitor's personal computer or mobile device.

4. Improved customer service

London & Capital uses the information collected from visitors to its Website to address the specific needs of those visitors and to provide better customer service, including the supply of the latest information regarding London & Capital products.

5. Record of communications

The information collected is also used to maintain a record of communications between London & Capital and its website visitors, and to comply with any applicable legal or regulatory requirements.

6. Data protection

The uses of your personal information are covered by the registrations of London & Capital under the Data Protection Act 1998 and any amendments to it. The personal information you supply will be held on a database and may be shared with and used by any company within London & Capital in the U.K and internationally who are obliged by law or agreement to comply with the principles set out in the Data Protection Act. Under the Act you have the right to obtain a copy of the information held about you for which you may be charged a fee. You hereby agree that we may use, disclose and transfer this personal data as described herein. If you do not wish for your details to be used in the above manner and/or if you do not wish to receive marketing approaches you will at the point at which we collect data have been given the opportunity to say so. If you subsequently, decide you no longer wish to receive marketing approaches, please write to London & Capital, 7 Triton Square, Regent's Place, London, NW1 3HG, United Kingdom.

7. Employees

Selected London & Capital employees have access to the information collected in order to respond to each visitor's needs and provide that visitor with information regarding specific products in which they may have an interest. London & Capital employees are instructed to use strict standards of care when handling the personal/confidential information of customers.

8. Third parties

London & Capital does not transmit any personal information collected through its Websites to any third-party marketers. However, London & Capital does offer the opportunity to its londonandcapital.com website visitors to link to the Web pages of third parties who provide products and services not supplied by London & Capital. Once the visitor leaves the Londonandcapital.com site, London & Capital does not receive any further information from the visitor.

9. Visitors

Visitors having specific questions regarding any information they have sent to London & Capital through the londonandcapital website should send an email to invest@londonandcapital.com.

10. Security

We will take reasonable technical and organizational precautions to prevent the loss, misuse or alteration of your personal information. Your information is stored securely on our computer system; we restrict access to those who have a need to know. However, you acknowledge that data transmission over the internet is inherently insecure, and we cannot guarantee the security of data sent over the internet.

If you are a registered user you are responsible for keeping your password and user details confidential.